

ADULTS SCRUTINY COMMITTEE
26 AUGUST 2025

PERFORMANCE INDICATORS END OF YEAR 2024-25

SUMMARY REPORT

Purpose of the Report

- 1. To provide Members with performance data against key performance indicators for 2024-25.

Summary

- 2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
- 3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
- 4. Twelve indicators are reported to the committee, eight on a quarterly basis and two annually.
- 5. Performance of 10 of the 12 indicators reported at the end of year of 2024/25:
 - (a) One indicator is showing performance has improved in comparison to the same period last year:

ASC055	The proportion of people who are carers who find it easy to find information about services.
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- (b) Two indicators performance are comparable with the same time last year.

ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support.
ASC019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

(c) Four indicator's performance is lower than the same time last year

ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support.
ASC002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population.
ASC003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population.
ASC054	The proportion of people who use Adult Care services who find it easy to find information about services.

(d) Three indicators are not comparable and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date.
ASC 209	Number of Safeguarding concerns (initial enquiries) started – per month.
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month.

(e) Due to recent ASCOF /CLD (Client Level Data) changes there are two indicators that are no longer being reported on. The new indicators which are to be replaced are currently under development, and therefore we are unable to provide figures at this moment in time.

ASC 045	Proportion of adults with a learning disability who live in their own home or with their family.
ASC 046	Proportion of adults with learning disabilities in paid employment.

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.

Recommendation

7. It is recommended that that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors.

Joss Harbron
Assistant Director of Adult Services

Background Papers

No background papers were used in the preparation of this report.

Joss Harbron: 5278

Council Plan	This report contributes to the Council Plan by involving Members in the scrutiny of performance relating to the delivery of key outcomes with regards to Adult Social Care.
Addressing inequalities	This involves members in the scrutiny of the level to which Adult Social Care contributes to ensuring that opportunities are accessible to everyone, with a focus on ensuring a good job, home and/or social connections for all.
Tackling Climate Change	This report does not identify any issued relating to climate change.
Efficient and effective use of resources	This report allows for the scrutiny of performance which is integral to optimising outcomes and ensuring efficient use of resources.
Health and Wellbeing	This report supports performance improvement relating to improving the health and wellbeing of residents.
S17 Crime and Disorder	This report supports the Councils Crime and Disorder responsibilities.
Wards Affected	This report supports performance improvement across all Wards.
Groups Affected	This report supports performance improvement which benefits all groups.
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers.